

User-oriented Features - Quick Guide



● **Call Waiting:**

Allows the client to receive incoming calls while in an active call

While in a call with an incoming call a call waiting tone will be heard on the phone, to answer the incoming call press the flash button on the phone, or momentarily put the phone on hook by pressing the receiver.

To deactivate this feature for all calls: press ***57**

To activate this feature for all calls: press ***56**

To deactivate call waiting for the next outgoing call: press ***71** then dial a number

To activate call waiting for the next outgoing call: press ***70** then dial a number

● **Call Waiting Caller ID:**

Displays CID information for incoming secondary phone calls

To deactivate CWCID: press ***45**

To activate CWCID: press ***25**

● **Call Hold:**

Client can place active phone calls on hold using a basic telephone

To put someone on hold: Press the **hook-flash** button

You may make a second call while the first call is on hold

To take the incoming call off hold, or to switch between calls: press the **hook-flash** key, or hang up the phone and it will ring back

If you switch back to the first call and the third party is still connected, this will initiate a three way call.

● **Three Way Calling:**

Client can initiate a second phone call while the first is on hold

Place the other party on hold: Press the **hook-flash** key

Call the third party: Listen for a dial tone then dial the third party

Once a connection is established: Press the **hook-flash** key again to connect all parties to the call.

● **Ad-Hoc Conference Calling:**

Client can initiate a three party (including the client) conference call

Place the other party on hold: Press the **hook-flash** key

Call the third party: Listen for a dial tone then dial the third party

While the third party is ringing: Press the **hook-flash** key again to connect the ringing line, and the originating phone call.

● **Call Back:**

Client can dial a feature code that will dial the last number to phone them

To call the last incoming phone number: Press ***69**

● **Call Return On Busy:**

If the client dials a number that is busy, they can instruct the ATA to repeatedly dial the number and notify them when the line is no longer busy.

To activate Call Return On Busy: Press ***66**

The Sipura device will retry the last dialed number for 30 minutes, when the second party's line rings the client's phone will sound a distinct ring to indicate the call is going through

To deactivate Call Return On Busy: Press ***86**

User-oriented Features - Quick Guide (Continued)



• **Anonymous Call Blocking:**

Client has the option to block incoming phone calls with anonymous caller ID

To block anonymous calls: Press *77

To unblock anonymous calls: Press *87

• **Call Blocking:**

Client has a limited blocking ability, client can block last received calling number

To block the last number that called: Press *60

To unblock the last number that called: Press *80

• **Distinctive Ring Tone:**

Client has the ability to select a different ring/notification tone for different inbound clients through the Sipura's web interface. Clients may enable and disable the Distinctive ring tone feature by dialing feature codes from their handset

Enable DRT: Press *26

Disable DRT: Press *46

• **Speed Dialing:**

Client can configure up to 8 speed dialing entries which they can access by dialing a feature code on their keypad.

To set a speed dial number: Dial *74 wait for the tone to change
then dial the speed dial number you wish to add (2-9)
then dial the number you wish to assign to the speed dial number
after dialing press the # key, or wait until you here two short beeps

To use a speed dial number: Press the speed dial number (2-9) of your assigned speed dial, followed by the # key

• **Do Not Disturb:**

Client can put phone into a DND mode where all incoming phone calls will be silently ignored

To activate the Do Not Disturb feature: Press *78

To deactivate DND and receive phone calls: Press *79

• **Accept Last Outgoing Call**

While DND is enabled, accept incoming calls from the last number that was dialed

To activate ALOC: Press *64

To deactivate ALOC: Press *84

• **Preferred Codec Selection:**

Client can dial a feature code before dialing outbound number to prioritize certain codecs (G711, G729, G723, etc)

To give G.711U codec higher priority: Press *017110

To give G.729 codec higher priority: Press *01729

To give G.723 codec higher priority: Press *01723

• **Modem Line Toggling:**

Client can dial a feature code to put line into "modem mode" which tweaks certain call characteristics to optimize analog modem/fax usage. (Forces G711, Increases Minimum Jitter Buffer, Disables Echo Cancellation, Disables Call-Waiting)

To enable Modem Line Toggling for the next outgoing call: Press *99, wait for the dial tone, then dial a number